

# EUGENE KONDE

San Antonio, TX 78230

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3142506705

## Professional Summary

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Registered Dental assistant knowledgeable in Pediatric Dentistry for almost 2years with solid background in dental assisting chair side , hygiene assistant who performs coronal polishing and sealant placements. Demonstrated ability to support dental procedures effectively and ensure smooth patient experience.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

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### **Pediatric Dental Assistant**

Accent Dental-St. Louis, MO

March 2025 to Present

- Provided chairside assistance during dental procedures, anticipating the needs of the dentist and maintaining a sterile environment
- Performed coronal polishing and placement of sealants
- Prepared treatment rooms and instruments for dental procedures
- Took and develop dental x-rays
- Educated patients on oral hygiene and post-operative care

### **Pediatric Dental Assistant**

Tots 2 Teens-San Antonio, TX

September 2024 to March 2025

- Assisted chair side four handed dentistry during the administration of nitrous oxide and oral sedation
- Took dental diagnostic x-rays
- Reviewed and recorded medical and dental histories and vital signs of patients
- Assisted in dental procedures such as extractions, crowns, composite fillings and pulpotomy.

### **Caregiver**

Bella Groves Memory Care Facility-San Antonio, TX

February 2024 to September 2024

- Assisted residents with dementia with grooming and personal care with dignity
- Built strong rapport with clients and followed care plans to ensure safety and medication administration

### **Customer Service Representative - Remote Call Center**

Maximus-San Antonio, TX

February 2022 to February 2024

- Reviewed applicant data for compliance with eligibility criteria for food stamps and Medicaid and processed benefits applications

- Explained application denials and gathered financial information for further action

### **Call Center Customer Service Representative**

Conduent-San Antonio, TX

November 2021 to January 2023

- Managed high-volume calls in a fast-paced call center environment for a bank while documenting fraud investigations
- Conducted reviews of flagged transactions and prepared evidence for potential prosecution

### **Customer Service Representative**

## Education

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### **Mathematics (High school diploma)**

Gateway STEM High-St. Louis, MO

January 2017 to June 2020

### **Dental Assisting (License)**

## Skills

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- Customer support
- Clerical experience
- HIPAA
- Medical administrative support
- Computer skills (4 years)
- Relationship management
- CRM software
- Eaglesoft
- Four handed dentistry
- Pediatrics
- Dental terminology

## Certifications and Licenses

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### **Nitrous Oxide Certification**

Present

### **Registered Dental Assistant**

December 2024 to Present

### **CPR Certification**

October 2024 to October 2026

### **BLS Certification**

**Radiology Certification**

**AED Certification**

**ServSafe**

**First Aid Certification**

**Driver's License**