

Callie Walpole

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Professional Strengths

A talented and hardworking college student who strives to do the best. Proficient in customer service, decision-making, time management, and communication skills. A dedicated individual with a reputation for serving others and the community.

Education

Texas A&M University, Undergraduate Sophomore, Major: Biology

College Station, Texas
Class of 2028

Poth High School

Poth, Texas
Class of 2024

Experience

H-E-B

Floresville, Texas &
College Station, Texas

Personal Shopper

May 2024 – current

Responsible for selecting and preparing grocery orders for customers while ensuring accuracy and quality, and may substitute items if necessary.

- Shopped up to 12 orders at one time while ensuring items are accurate and met customers' expectations
- Assisted customers when needed
- Made phone calls informing supervisors of any shortages or out-of-stock items, and ensuring items are restocked
- Organized and packed orders efficiently, making sure items are properly stored to avoid damage
- Communicated with customers to address substitutions or any issues with their order

H-E-B

Floresville, Texas

E-store Curbie

October 2023 – May 2024

Responsible for managing curbside pickup orders, where customers order groceries online and pick them up at the store.

- Organized and packed online orders into bags or containers, ensuring all items are fresh and in good condition
- Greeted customers upon arrival, confirmed order details, and delivered groceries to their car in an organized manner
- Answered the phone to assist customers with their orders by answering questions and resolving any issues with orders
- Called customers to give reminders about their orders and when they need to be picked up
- Maintained cleanliness in the curbside area, following safety protocols, and ensuring the safe loading of groceries into customers' vehicles

Wilson County Public Library

Floresville, Texas

Librarian assistant

May 2023– August 2023

May 2024–August 2024

Responsible for assisting the librarians with keeping the books organized on the shelves and running the summer reading program for the children.

- Returned all the books to their designated location on the shelves
- Created different crafts each week for the kids to build on their own
- Helped at the front desk with checking out books, locating books on the shelves, and answering questions
- Maintained cleanliness of the library by wiping down tables and chairs
- Organized the closets and book shelves to obtain an accessible area
- Used a scanner to scan photos and transfer them to an online image
- Occasionally used a 3D printer to create designs for the librarians

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Southern Coffee House and Creamery

Poth, Texas

Barista

November 2022 – November 2023

Prepared and served coffee, espresso drinks, and other beverages along with breakfast sandwiches and ice cream.

- Brewed coffee, espresso, and other drinks like lattes, cappuccinos, and frappes by using espresso machines, grinders, and other tools
- Took orders, answered questions about the menu, and ensured a friendly, welcoming atmosphere for customers
- Kept the coffee shop, machines, and work area clean and organized, while following health and safety guidelines
- Operated the register, processed payments, and handled customer transactions accurately
- Ensured the drinks were made to the customer's preferences, including custom orders
- Replenished supplies like coffee beans, syrups, milk, and cups, ensuring everything is stocked and ready for service

Extracurricular/Organizations

TAMU Pre-Dent Society

College Station, Texas

Member

August 2024 – Present

I am interested in being a dentist in the future so I am a member of this group to gain experience in choosing this career path. I have done many community service events through this organization such as the big give, health for all supply drive, Brazos valley food bank, bingo at the nursing home, and more.

TAMU Aggie Habitat for Humanity

College Station, Texas

Member

August 2025- Present

As a member of this group, I assist in building homes for people in my community, raise money to buy materials for building projects, attend socials to meet people in the group and make friends, and more. I also participated in the big event each spring through this group which is a campus-wide community service event.

Flag football Intramural Sport Team Captain

College Station, Texas

Captain

November 2025- Present

I created a football team through the Texas A&M intramural sports and have been a captain of the team for 2 semesters now. Being the captain, I oversaw creating the team, making sure everyone understood the rules, communicated with the game officials, and made sure my team arrived on time and played fairly.

Dreamcatchers

College Station, Texas

Member

January 2026- Present

As a member of dreamcatchers, I have volunteered many hours at a local nursing home which houses many Alzheimer patients. I do various crafts, sing, dance, and many other fun activities with them. Most of the time the patients just love to talk to someone, so I enjoy being able to listen and communicate with them.

Kickball Intramural Sport Team Captain

College Station, Texas

Captain

April 2025- May 2025

I created a kickball team through the Texas A&M intramural sports and played some games throughout the spring semester. Being the captain, I oversaw creating the team, making sure everyone understood the rules, communicated with the game officials, and made sure my team arrived on time and played fairly.

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Certifications

- **CPR certification**
- **Driver's license**
- **RDA license #143121**

References

- Michael Janik, Floresville Estores manager, 210-883-4847
- Edith Ramirez, College Station Estores manager, 979-703-9351