

# Adrionna Ayesa Ruiz

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**San Antonio, Texas**

210-240-0655 | adrionnaruiz@gmail.com

## Professional Summary

Dedicated and experienced customer service and dental professional with over 5 years of experience at H-E-B in leadership and customer-facing roles while currently attending Concorde Career College to further enhance dental assisting skills and clinical knowledge. Skilled in customer service, teamwork, patient safety, chairside assisting, and X-ray procedures.

## Work Experience

### **H-E-B – Customer Service Assistant, Cashier, Gas Attendant, Service Lead, Service Admin**

*August 2020 – Present*

- Provided excellent customer service in a fast-paced retail environment.
- Handled cash transactions accurately and efficiently.
- Assisted with supervising team members and supporting daily store operations.
- Resolved customer concerns professionally and effectively.
- Demonstrated strong leadership, communication, and teamwork skills.

## Education

### **William J. Brennan High School**

High School Diploma

### **Concorde Career College**

Currently Attending – Continuing education to further enhance dental assisting skills and clinical practice.

## Dental Skills

- Chairside Assisting
- Patient Safety Procedures
- Dental X-Rays
- Equipment Maintenance and Sterilization
- Patient Care and Communication
- Infection Control Practices

### **Additional Skills**

- Customer Service
- Cash Handling
- Team Leadership
- Teamwork
- Communication Skills
- Problem Solving
- Organization

### **Certifications**

- CPR Certified
- X-Ray Certified