
Isabella Westfall

San Antonio, TX 78254 | 210-803-7817 | westfallisabella2@gmail.com

Summary

Dental support professional offering chairside assistance, patient education, and infection control expertise. Ensures patient safety compliance and supports appointment flow through clear communication with dental teams. Focuses on service quality and efficient daily operations.

Skills

- Cash handling support
- Transaction processing
- Cash register maintenance
- Financial reporting
- Regulatory compliance
- HIPAA compliance
- Workspace organization
- Customer service excellence
- Business communication
- Healthcare collaboration
- Patient education

Experience

TELLER | 08/2024 - Current

Frost Bank - San Antonio, Texas

- Efficiently handled customer transactions including deposits, withdrawals, and loan payments.
- Balanced cash drawer and processed daily transactions to ensure accurate financial records.
- Resolved escalated customer issues to enhance overall satisfaction and loyalty.
- Developed strong client relationships through personalized interactions that fostered trust.
- Maintained confidentiality of customer records in compliance with company policies.

CREW MEMBER | 02/2023 - 06/2024

McDonald's - San Antonio, Texas

- Served food efficiently during peak hours to enhance guest satisfaction, to create positive guest experiences.
- Addressed customer inquiries and issues quickly to improve overall satisfaction.
- Executed cash register transactions accurately to maintain efficient service.
- Ensured compliance with health regulations for food safety standards.
- Supported team in training and onboarding new staff to ensure seamless integration.
- Executed opening and closing tasks, including workstation setup and supply restocking.
- Maintained cleanliness of restaurant area by sweeping floors and wiping tables.

Education and Training

William Howard Taft - San Antonio, TX | High School Diploma

06/2024